



WHAT OUR CLIENTS SAY

Deafness Support

Network

(DSN) is a charity with 80 employees providing a wide range of support services for deaf, deafened and hard of hearing people in Cheshire and the surrounding area.

Recognising the importance of keeping up to date with current employment law obligations, DSN sought specialist external support. Ellis Whittam was selected after a competitive tender as they were able to demonstrate excellent service levels.

Management Support Officer, Kirstin McCallum, comments: "The insurance protection gives us total peace of mind, eliminating the risk of potentially damaging tribunal fees. We were also attracted by the unlimited access to our dedicated expert. Whatever the issue, she ensures we have the correct procedures in place."

As well as 24/7 access to a dedicated adviser, DSN now also has secure online access to all their bespoke employment law documentation.



Kirstin continues: "The relationship that has developed with our personal adviser has proved to be invaluable. She has made it her business to really get to know our organisation and how we like to operate. She really understands our culture and the advice, which is always delivered in plain English, is specifically tailored to our organisation. With the support of Ellis Whittam we are able to better concentrate on our work, confident that we are fully compliant with our employment law obligations."

"The relationship that has developed with our personal adviser has proved to be invaluable. She has made it her business to really get to know our organisation and how we like to operate."

*Kirstin McCallum,
Deafness Support Network*

As with all Ellis Whittam clients, DSN also benefits from the transparency of the fixed fee contract, enabling them to manage their budget more effectively and plan better for the year ahead.

Ellis Whittam has extensive experience of working with charities, third sector organisations and voluntary organisations and, indeed, is the Advisory Partner to ACEVO – the Association of Chief Executives of Voluntary Organisations.



To learn more visit elliswhittam.com/charities or call 0845 226 8393



elliswhittam

Employment Law / HR / Health & Safety